

Risk Management Services



Risk Management



Sutton Specialist Risks (SSR) work in conjunction with their clients' brokers and scheme Insurer QBE to encourage and support all policyholders to pro-actively engage in the processes of risk management. Effective risk management is an essential feature of all successful organisations and is one of our key underwriting considerations.

We encourage our clients to set in place the necessary organisational structure, systems and strategies to manage their insured and uninsured exposures, whilst also meeting their moral, legal and financial obligations.

We can provide a range of services from expert advice and technical guidance to bespoke tailored 'risk based' improvement programmes. Our objective is to work hand in hand with all stakeholders to ensure we capitalise on every opportunity to contain and control risk thereby minimising the frequency and severity of our client's insured loss experience.

Strong risk management can provide significant benefits including:

- Reducing the frequency and cost of claims
- Improved management processes
- Better informed decisions about management priorities.



SSR policyholders will have access to a dedicated QBE client risk manager who can facilitate a wide range of support services, including:

- Bespoke/tailored risk management approach and advice
- Client claim reviews to trend claim causation and claim defence opportunities
- Assistance in making the business case for change
- Loss control audits
- Access to QBE's rehabilitation and absence management services
- Access to QBE's web based portal, QRisk, where clients can self-assess their activities and receive recommendations to achieve best practice
- Risk management events and specialist workshops
- Access to a network of QBE support services and preferred suppliers
- Best practice guidance within a wealth of claims and risk management literature.

Put simply, our core objective is to reduce the frequency and impact of our client's claim profile; ultimately generating cost

savings to their bottom line. By considering the risk management process throughout the full timeline of a liability claim, from incident potential all the way through to settlement, we make the business case for positive change.

For further information contact your insurance broker or:

- Sutton Specialist Risks: info@ssr.co.uk
- QBE Risk Management: RM@uk.qbe.com

Additional Information at the following links:

- Sutton Specialist Risks - www.ssr.co.uk
- QBE Risk Management - www.qbeurope.com/rm
- QBE Liability Technical Risk Management Standards - www.qbeurope.com/risk-management/health-safety.asp
- QRisk self assessment - www.qbeurope.com/risk-management/qrisk/index.asp
- QBE rehabilitation services - www.qbeurope.com/business/rehabilitation.asp

